

DETAILED ACTION

Examiner's Amendment

Any comments considered necessary by applicant must be submitted no later than the payment of the Issue Fee and, to avoid processing delays, should preferably accompany the Issue Fee. Such submissions should be clearly labeled "Examiner's Amendment/Comment".

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 C.F.R 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the Issue Fee.

Authorization for this Examiner's Amendment was given in a telephone interview with Alan Young on August 18, 2008.

In regards to claim 29, please change the limitation "The computer system of claim 12" to "The computer system of claim 23" (see line 1 of claim).

Lines 20-24 Lines 23-27

AE
9-2-08
In regards to claim 1, *12*, and *23*, please change the limitation "matching the generated message to one of the plurality of stored standard errors and when the generated message does not match one of the plurality of stored standard errors, assigning a likelihood that the generated message is an error message when the generated message does not match one of the plurality of stored standard errors in the knowledge base of standard errors" (see lines 18-22 of claim ^{*1*}) to "determining